

You Do When Your OEM Warranty Expires



Data center hardware comes with a limited warranty. The IT team then needs to evaluate its options to maximize its investments, reduce operational costs, and ensure performance.



Things To Do When OEM Warranty Expires

When companies buy hardware from brands, the OEMs typically provide an initial support and maintenance period. This warranty lasts up to a 1-3 year period after purchase. After the warranty expires, the OEMs offer post-warranty support options at an additional cost.

Here are some options for organizations to consider when their hardware assets have surpassed the OEM warranty.

Evaluating Options

Key Considerations

Renewal



You may choose to go with the original manufacturer for an extended warranty. This ensures seamless migration while ensuring familiar service standards.

Extended OEM service costs are mostly inflated. This is an attempt to facilitate upgrades and further renewals. This is usually a long-term, expensive affair.

Refresh



Replace the IT assets that are no longer covered under warranty. New hardware enables access to new software and OS upgrades.

This approach is very high on capital investment. There are other migration and installation costs involved. It also leads to a high carbon footprint.

On Your Own



Trim capital expenditure with the in-house talents and in-house resources. IT professionals use this option as a cost-effective alternative.

This approach warrants the best talent in the industry to implement it. It also needs constant access to high-quality spare parts for seamless operations.

Third-party Maintenance



Third-party maintenance enables companies to extend the life of their existing resources. The third-party service models are also very cost-effective and ensure the seamless running of your IT assets.

Third-party maintenance extends the life of your existing resources. Highly trained and experienced professionals execute it, backed by a sizable inventory of spare parts.

RapidCare[®], third-party IT maintenance by CXtec, helps reduce maintenance costs by up to 50%.

Our RapidCare service reduces your overall operational expenses. We support many OEM brands eliminating coordination between brands and ensuring uptime.