



ts

technical services

Exceptional technical support begins with CXtec.

As an IT professional, you know how hard it is to find quality pre and post-sale technical service and support. No matter where you turn, you're faced with a shrinking list of qualified technical engineers and numerous service partners with limited regional capabilities. What's more, your tight budgetary constraints further limit your options and put you at risk for network outages and costly downtime. These challenges have made finding a national provider that specializes in all forms of support more important than ever.

Look no further. At CXtec, we go above and beyond for our national customers. Not because we have to. Because we love to. Our experienced and knowledgeable team can help ensure your technical challenges are met whenever and wherever they arise. Whether it's pre-project planning or documentation, our years of experience in the marketplace make us your ideal networking, voice and security implementation partner. We also offer our own maintenance contracts as well as contracts from top manufacturers, such as Cisco® SMARTnet®. Best of all, every one of our products and services are competitively priced — helping to maximize your budget. ;-)



cxtec®

Technical support made easy with CXtec.

EXPERIENCE:

- > Three decades of hands-on experience in the remarketing industry.
- > An experienced team of certified engineers, ready to bring you the top-notch support you deserve.

RELIABILITY/SUPPORT:

- > An advanced and fully equipped staging and configuration facility.
- > State-of-the-art customer demonstration lab.
- > Technical expertise to support a wide range of many top manufacturers and technologies.
- > All the help you need, when and where you need it, all at a moment's notice.

WE MAKE IT EASY FOR YOU:

- > We support infrastructure implementations of any size.
- > Super-fast response times virtually eliminate network downtime.
- > Proactive network assessments ensure your network is running at its optimal performance.
- > We're your one-stop shop with a huge inventory of products and same-day shipping available.
- > We provide the resources you need to complete your project on time and on budget.

Bottom line.

At CXtec, we're committed to maximizing value for our customers through needs-based customized solutions. Our wide range of products and services, combined with a variety of flexible financing options can help customers achieve their business objectives without blowing their budgets. No matter which solution fits their individualized needs, they all come standard with the exceptional customer service and technical support for which we're famous.

Core Offerings:

- > Network Assessments/ Consultation
- > Project Management
- > Staging & Configuration
- > Manufacturer & CXtec Maintenance
- > Wireless Site Surveys
- > Technical Phone Support
- > Installation Services
- > Customer Training



GSA GS-35F-0315N

#4210 Q2500 3/06 v1



800.767.3282 services@cxtec.com www.cxtec.com/services



network



voice



cables



cabinets



storage



asset recovery



equal2new